



Top Speed

PRO 1 Performance

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CREDIT CARD AUTHORIZATION FORM

CREDIT CARD BILLING INFORMATION:

Name of Card Holder: _____

Billing Address: _____

City, State, Zip: _____

Daytime Phone: _____

Email Address for Receipt: _____

CREDIT CARD INFORMATION:

Credit Card Type: Visa MasterCard Discover

Credit Card Number: _____

Expiration Date: _____

CCV Code: _____ (3 or 4 digit code on front/back of card)

CHARGE AMOUNT INFORMATION:

Invoice Number: _____

Charge Amount: _____

Description: _____

I hereby authorize Top Speed Auto Accessories, Inc. to charge my credit card for the above amount.

Print Name: _____

Card Holder Signature: _____

Date: _____

For office use only:

Processed By	Date	Confirmation #

Order/Privacy Policy, Materials & Specification

Prices, materials, design and specifications are subject to change without any prior notice. All merchandise information presented in this website was true and correct at the time of publication. ALL information gathered by Top Speed Auto Accessories, Inc. through your order is kept confidential and will not be distributed to any company or individual. The information will be used only to make sure that your order is processed correctly and shipped in the timeliest manner. All orders made from our website are check out through PayPal's secure payment servers.

Orders done via **credit card must be shipped to the billing address of the credit card.** 8.25% sales tax is added for customers within the state of Texas. This means that: for all sales outside of Texas, USA. This is no sales tax (Great Savings!!)

Shipping

Shipments usually leave our warehouse between 2-3 days from payment receipt. Processing payments and packaging take time, so please allow the time. Normal shipping is usually done by FedEx or USPS. If you need faster service, please call or e-mail in advance for availability and rush shipment options. All shipping charges will be displayed in the shopping cart total if ordered through our website. This include handling, packaging, shipping to your door.

Multiple small items can be sent together. One small and one large item may be sent together. Two big items will ship separately. Please email us with the items you intend to buy to see how we will ship. Items will not ship together if payments are not received together.

Upon request we will provide delivery confirmation number (USPS) or tracking number (UPS/FEDEX) for shipments.

If you had chosen our **free shipping service**, you agree and acknowledge that we reserve the right, at our sole discretion to ship what service we decide. We ship cheapest way with NO signature required. In which, the carrier driver has the right to release your package

Refused or undeliverable shipments will not be granted a refund. Returned shipments will be held until a handling fee and funds to cover re-shipping are paid. If during a shipment, an address change occurs through no fault of our own, we expect you will honor a \$13 charge (charged to us by the shipping carrier).

International Shipping

The buyer is responsible for all customs and duties. Shipments to **Canada** are shipped UPS or USPS. We prefer to ship UPS because it is traceable and more economical than USPS Express mail.

Shipments outside the US (except Canada) are usually shipped US Postal Service or FedEx. If item is lost or damage through this route it might take up to 30 days to file claim and all buyers agree to settle such claim with USPS.

Shipping Problems

Circumstances can exist to delay a shipment which are covered in the following section: The customer is responsible for arrival of shipment once shipment leaves our warehouse. If the carrier leaves the package at the door and it is **lost or stolen**, we cannot do anything about it. If you would like your package sent as "restricted delivery", where a **signature is required**, please inform us so we can do that when we ship it. The carrier imposes an additional cost (usually \$5+). Because we do not choose the option for signature at the carrier's option, they can leave a package at a door and it is considered delivered. We consider it delivered as well. The occurrence of lost or stolen packages has been so low, that it usually is not a problem, but we feel we should inform you to disclaim our liability in case your neighborhood or building has a problem with this. For precaution we **recommend** you purchase the additional signature confirmation in order to avoid any stolen or lost packages.

If an **order is lost in transit**, we will file the forms to get a refund. Once we know we will be paid, we will ship another product. We will not ship before this since sometimes the package arrives to you and we end up sending you two shipments and the carrier won't reimburse us. Previous problems have required us to create this policy. You agree **NOT** to leave us negative feedback if such a condition exists.

We make every effort to have in stock what you order, but if an item is back ordered, we will let you know as soon as possible.

Exchanges / Replacements / Refunds Damages

Please report all shipping damages to the shipping carrier immediately. All merchandise leaves our warehouse properly packaged and in perfect condition. Merchandise signed for is assumed delivered and no shortage claims will be considered unless noted on delivery ticket at time of delivery. Upon your receiving, please inspect your package immediately in the presence of the delivery person. All damage claims must be made with the freight carrier, Top Speed is **NOT** liable for any damage incurred in transit.

ALL returns shipping fees must be prepaid. We will not accept COD returns. (This is part of the risk buyer must encounter with most mail order type business)

Shipping Fees are not reimbursed. For **exchanges or replacements**, it is necessary that we must first receive the merchandise. We must examine the defective merchandise. ALL items returned to us must have **Return Authorization issued by us**. The Authorization is valid for 7 days from issue date. Please contact us by phone or email to request Authorization number and return instructions.

Exchanges are allowed within 30 days of purchase and only for defective items. It is offered after professional installation help has been sought. Defective items can be returned for replacement subject to the all of below. . .

Returns and Warranties restrictions and the following:

- Merchandise must be return within 14 days from original date of purchase and preserve with its original packaging, documentation, etc.
- Merchandise cannot be damaged during installation. Items show signs of install in any way cannot be accepted for refund. Buyer is responsible for all shipping expenses
- There are **NO** refunds or exchanges allowed for opened electronic components, unless it's defective.
- Special Order items will **NOT** be cancelled, exchanged or returned. (This includes products that are not in stock)
- Returns that are found to be not defective will be subject to a \$10 handling charge plus return shipping fee. All non-product charges such as shipping, transaction cost, and insurance are not refundable. If you want the item returned, you must pay all return shipping and handling charges. Some products may vary slightly due to lighting, picture angles, or alternate manufacturers.

You agree to these terms by conducting the transaction. If you have questions, please contact us. If you do not agree to these Terms and Conditions, please do not use the **Service**.

Returning products that are not ours is an act of **fraud**. Some products contain hidden security devices that do not affect merchandise performance or appearance.

If a suitable replacement cannot be made within 3 weeks, your money will be refunded less shipping costs.

If we make an error and ship you the wrong item we will replace the item after it has been shipped back to us. It does not happen too often. We will only ship back once we receive the item and can inspect it to make sure everything is in order. Since we have encountered people taking advantage this situation we decided to use stricter methods. We have found in the past that the customer damaged items that were not ours.

Limited Warranty / Refunds

All Items sold are on an as is basis. Warranties that apply may be limited manufacturer warranties. TOP SPEED PRO-1 disclaims all warranties expressed or implied. We also do not authorize any one to assume liability in connection with these items. The buyer shall not be entitled to recover any damages arising from use of merchandise. All merchandise is aftermarket and intended for **OFF-ROAD use only**, which may never be used on public highway. Many aftermarket components are made for off-road use only and might also void your automobile manufacturer's warranty. This is the standard among the automotive aftermarket industry. Buyer assumes responsibility for violations of local laws and rules that may result from use of merchandise. Please check your local laws and research the item to make sure you are purchasing the correct items. Top Speed Pro-1 is not liable for any labor or other related cost. There is no guarantee on any alteration or improper installation or painting procedure. Please be sure to call us before any issues to avoid your labor costs.

All merchandise distributed by Top Speed Pro-1 is warranted in accordance with the respective manufacturer's own terms of warranty. It is agreed and understood that all parts sold by Top Speed Pro-1 are sold without any express or implied warranty, including, but not limited to any warrant of fitness or merchantability. **RESTOCKING FEE OF 20% WILL BE CHARGED FOR ALL RETURNS, AND RETURNING PRODUCTS MUST BE IN BRAND NEW NEVER USED CONDITION, OTHERWISE THE RETURN (S) WILL BE REFUSED.**

Physical damage will void warranty automatically. Please keep the invoice within the warranty period, without proof of invoice, automatically void warranty. Before any return, please contact our customer service by email first for RMA #. **we will NOT accept returns without any approval.** Buyers can have refund (after 20% restocking fee and shipping charge, is not refundable) within 7 days after item is received, buyers will have free part (s) exchange or replace if you find damaged by the shipping carrier, but must file damage report to us first, buyers shall be responsible for shipping charge from buyer to us. If you have any concern or question, please feel free to contact us. We carefully inspect returned items upon receipt before issuing refunds, credits or exchanges. Please allow time for the process.

By Signing below, customer understands and agrees to be bound by the terms and conditions as described in the attached terms and conditions, where applicable.

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